



Smart

Enterprise Extension

June 2021 Package

BENEFITS OF SMART ENTERPRISE EXTENSION PROGRAM



Working from home with the “New Normal” setup entails us to secure mobile postpaid and broadband plans.



Discounted offers for the employees of your company



Enterprise package to be extended to the company employees (personal account)



Unlimited All-Net Calls at BYOD 300



Non-stop Surf at Infinity Limitless Plans 3500 & 5000

PACKAGE - BRING YOUR OWN DEVICE (SIM ONLY)



Bring Your Own Device (No Contract Period)

Inclusions	<u>BYOD 300</u>	<u>BYOD 500</u>	<u>BYOD 800</u>	<u>BYOD 1000</u>	<u>BYOD 1500</u>	<u>BYOD 2000</u>
Data	2GB	4GB	6GB	10GB	48GB	80GB
Call	Unli All Net, Unli Landline	Unli All Net, Unli Landline	Unli All Net, Unli Landline	Unli All Net, Unli Landline	Unli All Net, Unli Landline	Unli All Net, Unli Landline
Text	Unli All Net	Unli All Net	Unli All Net	Unli All Net	Unli All Net	Unli All Net
Anti-Bill Shock	✓	✓	✓	✓	n/a	n/a



- o All-Net = Smart, Sun, TNT, Globe and TM
- o Landline = Nationwide excluding special numbers and toll-free
- o With Php1,500 Anti Bill Shock feature on top of the plan (60GB capped data within ABS)
- o BYODs 1500 and 2000 are inclusive of capped data at 48GB and 80GB respectively, replenished every billing cycle.
- o **Both regular & probationary employees are eligible to apply.**

PACKAGE – SMART BRO



Smart Bro Plans	Plan 499 5GB 24 months		Plan 999 13GB 24 months	
	One-Time Cashout	Amortization (24 months)	One-Time Cashout	Amortization (24 months)
Samsung Tab A 8in with S Pen (2019)	12,000	500	9,400	300
iPad 32GB (7th Gen)	22,500	1,000	19,900	800
LTE Pocket WiFi	FREE	FREE	FREE	FREE
5G Rocket WiFi	18,000	800	18,000	800
BIZ LTE SOHO (Greenpacket DH-725)	NOT AVAILABLE IN THIS PLAN		FREE	FREE
BIZ LTE (Vectras ET610)	NOT AVAILABLE IN THIS PLAN		6,000	300



Can support multiple users concurrently



Plug and Play Service



With P1,500 Anti Bill Shock feature (60GB capped data within ABS). If you were able to reach the threshold, the maximum charge will be P1,500.



5G Rocket WiFi improves internet speed and reliability especially when multiple devices are connected at the same time.

Only regular employees are eligible to apply.

PACKAGE – POSTPAID WITH HANDSET



Handsets are subject to availability	PLAN 500		PLAN 1000		PLAN 1500		PLAN 2000		PLAN 2500	
Smart Enterprise Extension Plans 24 Months Contract	2GB Data, Unli Call and Text to All Networks, Unli Landline		6GB Data, Unli Call and Text to All Networks, Unli Landline		10GB Data, Unli Call and Text to All Networks, Unli Landline		40GB Data, Unli Call and Text to All Networks, Unli Landline		70GB Data, Unli Call and Text to All Networks, Unli Landline	
HANDSET/DEVICES	Amortization	Total MSF	Amortization	Total MSF	Amortization	Total MSF	Amortization	Total MSF	Amortization	Total MSF
SAMSUNG										
Samsung Galaxy A12	200	700	FREE	1,000	FREE	1,500	FREE	2,000	FREE	2,500
Samsung Galaxy A31	300	800	100	1,100	FREE	1,500	FREE	2,000	FREE	2,500
Samsung Galaxy A32*	400	900	200	1,200	FREE	1,500	FREE	2,000	FREE	2,500
Samsung Galaxy A42*	500	1,000	300	1,300	FREE	1,500	FREE	2,000	FREE	2,500
Samsung Galaxy A52*	800	1,300	600	1,600	300	1,800	FREE	2,000	FREE	2,500
Samsung Galaxy S20 FE	1,000	1,500	800	1,800	600	2,100	300	2,300	100	2,600
Samsung Note20 Ultra (256GB)*					2,000	3,500	1,600	3,600	1,500	4,000
Samsung Galaxy S21*					1,100	2,600	700	2,700	600	3,100
Samsung Galaxy S21+*					1,400	2,900	1,100	3,100	1,000	3,500
Samsung Galaxy S21 Ultra (256GB)*					1,900	3,400	1,600	3,600	1,500	4,000
OPPO										
Oppo Reno 5*	600	1,100	400	1,400	100	1,600	FREE	2,000	FREE	2,500
HUAWEI										
Huawei Nova 7se*	700	1,200	500	1,500	200	1,700	FREE	2,000	FREE	2,500
Huawei Mate40 Pro*					1,400	2,900	1,100	3,100	900	3,400
VIVO										
Vivo Y31	300	800	100	1,100	FREE	1,500	FREE	2,000	FREE	2,500

- * SMART 5G Certified Device
- All-Net = Smart, Sun, TNT, Globe and TM
- Landline = Nationwide excluding special numbers and toll-free
- **Only regular employees are eligible to apply.**

- With Php 1,500 Anti Bill Shock feature on top of the plan (60GB capped data within ABS)
- Plans 2000 and 2500 are inclusive of capped data at 40GB and 70GB respectively, replenished every billing cycle.

PACKAGE – POSTPAID WITH HANDSET



Handsets are subject to availability	PLAN 500		PLAN 1000		PLAN 1500		PLAN 2000		PLAN 2500	
Smart Enterprise Extension Plans 24 Months Contract	2GB Data, Unli Call and Text to All Networks, Unli Landline		6GB Data, Unli Call and Text to All Networks, Unli Landline		10GB Data, Unli Call and Text to All Networks, Unli Landline		40GB Data, Unli Call and Text to All Networks, Unli Landline		70GB Data, Unli Call and Text to All Networks, Unli Landline	
HANDSET/DEVICES	Amortization	Total MSF	Amortization	Total MSF	Amortization	Total MSF	Amortization	Total MSF	Amortization	Total MSF
APPLE										
iPhone SE 64GB	800	1,300	600	1,600	300	1,800	FREE	2,000	FREE	2,500
iPhone SE 128GB	900	1,400	700	1,700	500	2,000	100	2,100	FREE	2,500
iPhone XR 64GB	900	1,400	700	1,700	500	2,000	100	2,100	FREE	2,500
iPhone SE 256GB			1,000	2,000	700	2,200	400	2,400	200	2,700
iPhone 12 Mini 64GB*					1,000	2,500	700	2,700	600	3,100
iPhone 12 Mini 128GB*					1,200	2,700	800	2,800	700	3,200
iPhone 12 Mini 256GB*					1,400	2,900	1,100	3,100	900	3,400
iPhone 12 64GB*					1,300	2,800	1,000	3,000	800	3,300
iPhone 12 128GB*					1,400	2,900	1,100	3,100	900	3,400
iPhone 12 256GB*					1,600	3,100	1,300	3,300	1,200	3,700
iPhone 12 Pro 128GB*					1,700	3,200	1,400	3,400	1,300	3,800
iPhone 12 Pro 256GB*					2,000	3,500	1,700	3,700	1,500	4,000
iPhone 12 Pro 512GB*					2,400	3,900	2,100	4,100	2,000	4,500
iPhone 12 Pro Max 128GB*					2,000	3,500	1,700	3,700	1,500	4,000
iPhone 12 Pro Max 256GB*					2,200	3,700	1,900	3,900	1,800	4,300
iPhone 12 Pro Max 512GB*					2,700	4,200	2,400	4,400	2,200	4,700

- * SMART 5G Certified Device
- All-Net = Smart, Sun, TNT, Globe and TM
- Landline = Nationwide excluding special numbers and toll-free
- **Only regular employees are eligible to apply.**

- With Php1,500 Anti Bill Shock feature on top of the plan (60GB capped data within ABS)
- Plans 2000 and 2500 are inclusive of capped data at 40GB and 70GB respectively, replenished every billing cycle.

PACKAGE – INFINITY LIMITLESS PLANS



Smart Infinity Plans

24-month contract

Limitless Plan 3500 Non-stop Surf

Unli Calls to Smart and Sun
180 minutes All-Net calls to Mobile Networks
Unli All-Net Texts

Limitless Plan 5000 Non-stop Surf

Unli All-Net Calls and Texts
Unli Landline Calls

HANDSET/DEVICES	One-Time Cashout	24 Months Amortization	One-Time Cashout	24 Months Amortization
Samsung Galaxy S21 (256GB)	8,600	400	FREE	FREE
Samsung Galaxy S21+ (256GB)	17,000	800	6,900	300
Samsung Galaxy S21 Ultra (256GB)	29,000	1,300	18,900	800
Samsung Galaxy Note 20 Ultra (256GB)	30,200	1,300	20,100	900
iPhone 12 Mini (64GB)	7,900	400	FREE	FREE
iPhone 12 Mini (128GB)	10,700	500	600	100
iPhone 12 Mini (256GB)	16,300	700	6,200	300
iPhone 12 (64GB)	13,500	600	3,400	200
iPhone 12 (128GB)	16,300	700	6,200	300
iPhone 12 (256GB)	21,900	1,000	11,800	500
iPhone 12 Pro (128GB)	24,700	1,100	14,600	700
iPhone 12 Pro (256GB)	30,300	1,300	20,200	900
iPhone 12 Pro (512GB)	41,500	1,800	31,400	1,400
iPhone 12 Pro Max (128GB)	30,300	1,300	20,200	900
iPhone 12 Pro Max (256GB)	35,900	1,500	25,800	1,100
iPhone 12 Pro Max (512GB)	47,100	2,000	37,000	1,600

- o All-Net = Smart, Sun, TNT, Globe and TM
- o Landline = Nationwide excluding special numbers and toll-free
- o **Eligibility of applicants is still subject for credit approval.**



Samsung Galaxy S21 Ultra



100 emails w/o attachments = 10MB



8 hours of Web Browsing = 1.92GB



4 hours of Video Calling = 1.92GB



4 hours of Music & Podcast Streaming = 600MB



8 hours of Social Media = 960MB



4 hours of TV & Movie Streaming = 4GB

Sample Computation:

100 emails w/o attachments x22 days =220MB
2 hours of Video Calling x22 days =21.12GB
2 hours of Web Browsing x22 days =10.56GB
2 hours of Social Media x30 days =14.4GB
2 hours of TV & Movie Streaming x30 days =14.4GB
Buffer Allocation (i.e sending of attachments) =5GB

Total Data = 65.7GB

Plan Recommendation:

Plan 999 - 13GB with ABS of up to P1500
13GB + 10MB + 60GB
= 73.01GB (@P1500)





Service Application Form (SAF)
and
Subscriber Declaration



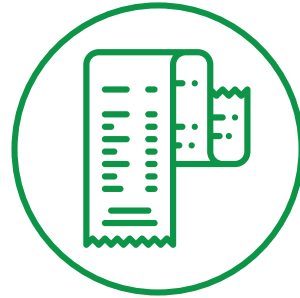
Company ID (front and back)
and
Valid ID with Signature (front and back)



Certificate of Employment with Compensation
or
1 Month Latest Payslip (if with date hired)

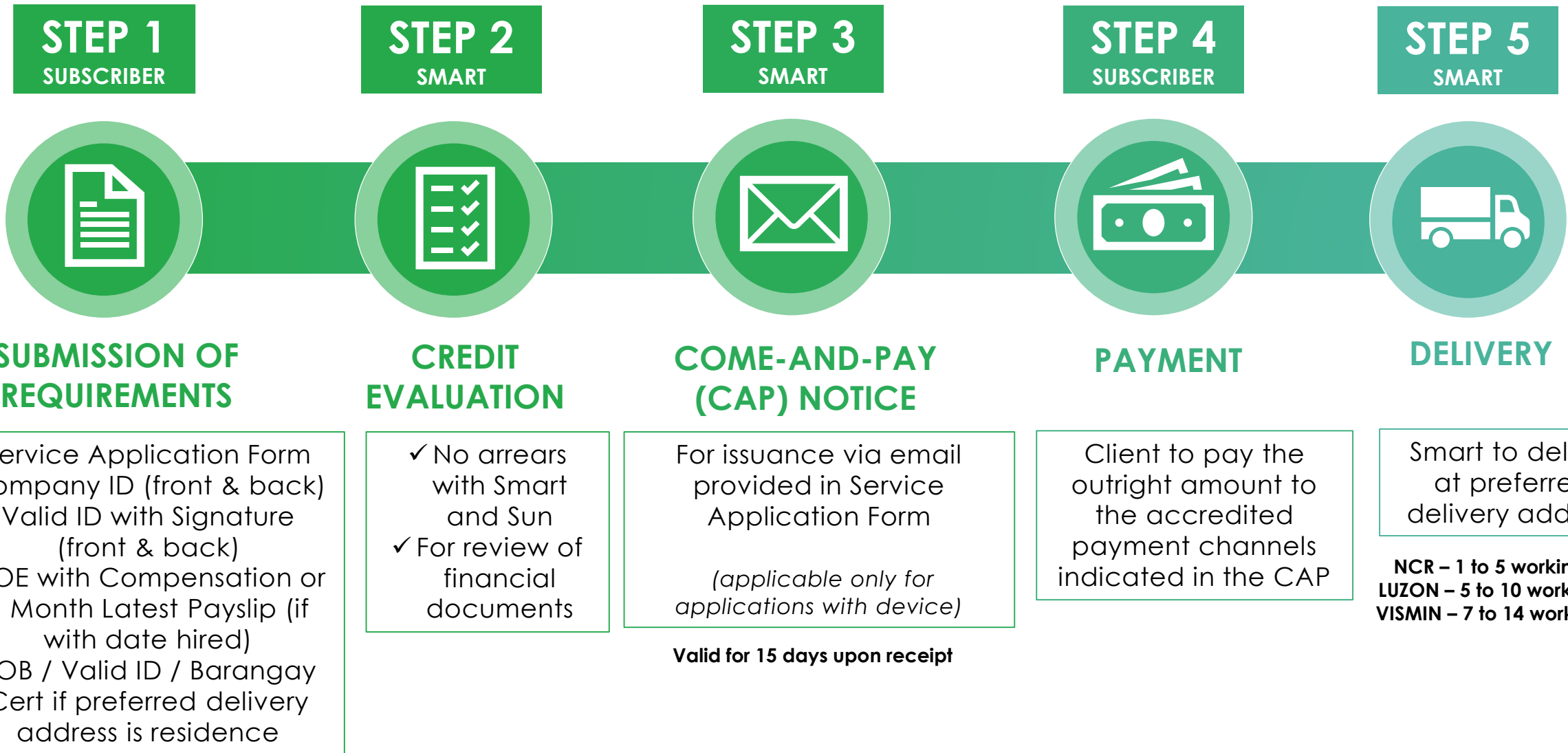
Additional requirements if applicable:

- Delivery at **residence address (should match what's indicated in the SAF)**, provide any of the following:
 - Proof of Billing (POB)
 - Valid ID with Signature
 - Barangay Certificate
- Alien Certificate of Recognition (ACR) for foreigners



WHAT IS ANTI-BILL SHOCK?

Anti-Bill Shock (ABS) is a built-in plan feature that automatically protects the subscriber's bill from unwanted excess charges, with a monthly coverage up to Php 1,500, inclusive of the Plan Monthly Service Fee (MSF) for Broadband, and on-top of the MSF for Postpaid, subject to terms and conditions. A standard data rating scheme of Php 0.05/KB is applied once monthly data allocation is fully consumed.



For Sim only applications, Step 1, 2, and 5 only are applicable.



NO COME-AND-PAY (CAP) NOTICE FOR SIM ONLY APPLICATIONS

No issuance of Come-And-Pay (CAP) Notice for SIM ONLY applications. Instead, advance Monthly Service Fee (MSF/Plan) will be billed above.

CONTACT US

Promo Validity : June 30, 2021

FOR NEW APPLICATIONS / FOLLOW UPS /
INQUIRIES / RETENTION

Email: EnterpriseExtension@smart.com.ph

FOR AFTERSALES

Call: #888 (toll-free using your mobile)

or 8848-8889 (landline)

1

**Commercial Document: signed and duly accomplished Service Application Form (SAF)
Below are the important notes:**

- a. Please shade if it's New Connect or Retention. If Retention, please indicate the Mobile Identification Number (MIN or the existing mobile #) in the corresponding field.
- b. Preferred handset can be paid either one-time cash out (OTC) or amortization. Please indicate the amount in the corresponding column.
- c. Please indicate the exact handset model (including the GB capacity as needed).

** Inventory Officer will automatically allocate any color if there's no preferred color in the SAF.*

d. SAF should be manually or digitally signed (not copied and pasted) and collated in one PDF file only. Signature should be identical as the one reflected in the Company or Valid ID.

e. Delivery Address should be indicated if Residence or Office.

REQUIREMENTS FOR NEW CONNECT AND RETENTION

2

Credit Documents:

- a. Copy of Company ID and Valid ID with signature
- b. 1 Month Latest Payslip reflecting date hired if applicable or Certificate of Employment with Compensation
- c. If preferred delivery address is **residence** (should match what's indicated in the SAF and under the applicant's name):
 - Valid ID with Signature
 - Proof of Billing (POB)
 - Barangay Certificate
- d. Alien Certificate of Registration (ACR) – for foreign applicants

APPLICATION PROCESS (within 2 to 3 weeks)

1

Submission: Please email the complete requirements to EnterpriseExtension@smart.com.ph with subject “<Company> EE: Plan, Subscriber Name”.

2

Credit Checking: Applicant will be emailed should there be concerns in the application. SMART Enterprise reserves the right to decline any application based on credit evaluation and computation made cannot be disclosed.

3

Validation Checking: Validation officer creates the service request number. Applicant will be emailed should there be clarifications in the application.

4

Inventory: Preferred handset will be allocated. If no color is indicated in the SAF, Inventory Officer will allocate what's available. Note that stocks are fast moving but replenishment is continuous, however ETA is dependent on Smart's vendors.

5

Come and Pay Notice (CAP Notice): Provisioning officer will issue CAP Notice to the applicant once preferred handset has been allocated. This contains the 1-month advance payment to be settled.

CAP Notice is valid for 15 calendar days upon receipt. Application will be forfeited if there's no payment within the said period.

APPLICATION PROCESS (within 2 to 3 weeks)



6

Delivery Preparation: Upon posting of payment, the SMART EE Postpaid Kit is prepared at Smart's warehouse, and to be endorsed to 3rd party courier, WWWExpress.

7

Courier: *Delivery lead time*

NCR – 1 to 5 working days

LUZON – 5 to 10 working days

VISMIN – 7 to 14 working days

* To inquire the WWWExpress Waybill#, you may email the Provisioning Officer who issued the CAP Notice.

* For package tracking, please visit <http://www.wwwexpress.com.ph>.

* In case an authorized representative will receive the Smart EE Kit from WWWExpress, please prepare an authorization letter and a copy of the applicant's and authorized representative's IDs.

If the handset manifested an inherent defect within fourteen (14) days upon receipt, please call: **#888 (toll-free using your mobile) or 8848-8889 (landline)** to secure a mobile certificate which subscriber will present to the accredited service center.

Once inherent defect is confirmed, the handset (box and complete accessories) will be arranged for pull-out and a new handset will be issued to the subscriber (timeline is subject to availability of stocks).